

RAPID TEAMWORK CULTURE MASTERCLASS

COURSE MODULE SEQUENCE SUMMARY

MODULE 1 –

HOW TO FIX YOUR BROKEN TEAM CULTURE

- COURSE INTRO & CURRICULUM
- NAVIGATING THE COURSE
- LEADING CHANGE WITH GRIT
- DOING WHAT YOU HAVEN'T DONE

MODULE 2 –

CREATING GOALS THAT GET RESULTS

- SO, EXACTLY WHY ARE WE HERE?
- VISION AND MISSION STATEMENTS
- CLARIFYING VALUES (AND BEHAVIORS)
- TEAM NUMBERS AND 1 ON 1 CHATS

MODULE 3 –

BUILDING SUPPORTIVE TEAM RELATIONSHIPS

- HOW TO CONNECT WITH YOUR TEAM
- CONNECTION CARDS AND OTHER IDEAS
- TEAM PERSONALITY STYLES
- ESTABLISH AND STRENGTHEN TRUST

MODULE 4 –

SETTING UNMISTAKABLE EXPECTATIONS

- STANDARDS AND COMMITMENTS?
- TEAM MEETINGS THAT DON'T SUCK (IF/THEMS)
- IMPROVE DIGITAL COMMUNICATION
- ALWAYS CLAP FOR MISTAKES

MODULE 5 –

INSPIRING GENUINE TEAM ACCOUNTABILITY

- WHY EMPHASIZE EMPATHY?
- OUTLAW REARVIEW CRITICISMS
- STOP PUNISHING, START COACHING
- HOW TO DELIVER EFFECTIVE FEEDBACK

MODULE 6 –

MEANINGFUL TOASTS AND APPRECIATION

- THE IMPORTANCE OF BEING SEEN
- WHAT DOES YOUR TEAM APPLAUD?
- MILESTONES AND \$20 CELEBRATIONS
- HOW TO PERSONALIZE RECOGNITION

MODULE 7 –

PRODUCTIVE TOOLS AND ACTION STEPS

- PUT CULTURE ON YOUR CALENDAR
- RESOURCES AND PRINTABLES FOR YOU